

Avaya IP Office 500 V2- Partner Version R 7.0

This guide reflects maximum amounts of each item. All items may not be used at the same time

- **Maximum Capacity:**

- 32 Analog Trunks
- 1 PRI or T-1 Circuit
- 20 SIP Trunks
- 18 Partner Phones with 3 ETR Cards
- 98 Digital Phones
 - 1400 Series
 - 9500 Series
 - Norstar T-Series & M-Series
- 100 Single Line Devices
- Multiple External Expansion Modules
- Caller ID built in on all lines
- No IP Phone Extensions
- Up to 6 Port Voicemail
- Supports Mobile Twinning

- **Compatible Phones:**

- Partner Euro Style Series 1 or Series 2
 - Maximum of 4 Partner 34D Phones, 2 per card
 - No Partner DSS Console (Call Assistant 48), use BM32 for 1416 phones as console instead
 - Auxiliary Port on Partner Phones supports SLT
- Avaya 1400 Series Digital Phones
 - Up to 3 BM32 Expansion Modules per 1416 phone, more than one requires a power supply
- Avaya 9500 Series Digital Phones
- Norstar M-Series & T-Series Phones, including T7406e
- Norstar Audio Conference Unit
- Single Line Telephones
- 3920 Wireless
- System does not “support” Partner MLS Series Phones

- **Features:**

- Unique Line Ringing and Line Ringing Override
- 1 Touch Call Transfer
- Transfer Return to Programmable Extension
- Remote access to modem (x76) via AAT or DID
- Wake-up Service
- Both Key and PBX modes of operation
- Flexible Dial Plan (2-digit and 3-digit modes)
- Message Alert Notification
- Absent Text Message Inspect
- Do Not Disturb Overrides

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- **Voicemail System:**

- Resides on System SD Card
- 9 Auto Attendants
- Multiple Submenus
- 4 Modes- Day, Night, Lunch, Break
- Comes with 2 Ports of voicemail, expandable up to 6 ports
- 2 Ports of voicemail comes with 15 Hours of Storage
- 4 Ports of voicemail comes with 20 Hours of Storage
- 6 Ports of voicemail comes with 25 Hours of Storage
- Up to 100 Mailboxes
- Voicemail must be programmed through the computer
- Voicemail to email built in
- Dial by name directory built into voicemail
- Cascaded Outcalling Notification
- Phantom Mailbox support without hardware
- DID to Auto Attendant support
- Different Selector Codes based on time of day
- Bypass mailbox greeting

Out of the Box:

- System running in Key System mode with analog trunk support
- Customers can place/receive calls without any further programming once the system is installed; 2-digit dial plan is pre-configured
- All ETR & Digital sets have:
 - 2 Dedicated Intercom Buttons
 - Pre-configured Line Appearance buttons for all analog lines on system
- 3 SIP channels (Requires Combo Card)
 - Expandable to 20 channels with licenses
- 8 PRI/T1 channels (Requires PRI/T1 Card)
 - Expandable to 24 channels with licenses
- 3 Mobile Worker licenses
 - Expandable to 20 with licenses
 - Requires SIP trunks
- 2-Port Embedded Messaging (Voicemail System)
 - All users have Voicemail activated automatically
 - Expandable to 6 ports with licenses

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What IP Office Partner Version does that ACS doesn't do:

- Full PRI / T1 capability
- Built-in SIP capability
- 64-party Conferencing
- Digital Telephones
- Enhanced Call Logs
 - 3 sets can log all calls
 - All sets log calls to their extensions
 - Fixed illuminated button
- Enhanced Redial remembers last 20 numbers you dialed
- Enhanced Mute including Speakerphone, Handset and Headset
- Dial by Name (Contacts)
- Automatic Nightly System Backup
- Improved investment protection

What Embedded Messaging does that PC Messaging does not do:

- Message Forwarding
- Message Broadcast
- Voice Mail to E-mail
- Visual Voice Messaging
 - See # New / Old / Saved messages
 - Soft keys allow you to play, save, delete, replay messages
 - Turn on/off voice mail coverage
 - Voicemail to e-mail coverage
- Up to 6-port Capability
- 15 Hours of storage
- Enhanced Automated Attendant
 - Morning / Afternoon / Evening greetings
 - Based on time of day schedule
- Dial by Name option

What Partner Messaging does that Embedded Messaging doesn't do:

- Record-a-Call
- 100 Hours of VM Storage